

Accessibility Solution Expert

Description

We are seeking an Accessibility Solutions Expert to join our team and evaluate the performance of our automated accessibility platform. In this role, you will review the analysis generated on various digital resources, ensuring that the metrics are accurate and aligned with end-user expectations. Your expert feedback will be essential in refining the software's user experience and optimizing its effectiveness in both audit and remediation functionalities.

Responsibilities

Review and Evaluate: Analyze the automated accessibility reports generated by our platform across different digital resources. Validate whether the provided metrics and data points accurately reflect the accessibility status as experienced by end users.

Feedback & Improvement: Provide clear, actionable feedback on the analysis to ensure it meets user expectations. Identify areas where the platform's user interface and overall usability can be enhanced.

Collaboration: Work closely with product development, UX/UI teams, and other stakeholders to relay insights and recommendations. Participate in regular review sessions to discuss feedback and track improvements.

Documentation & Reporting: Prepare detailed reports summarizing evaluation findings, including suggestions for software enhancements. Maintain documentation of feedback trends to help guide future product updates. Prepare VPAT and ACR.

Stay Informed: Keep current with industry best practices, accessibility standards (such as WCAG, ADA, and Section 508), and emerging technologies in automated accessibility testing. Serve as a subject matter expert to advise on how evolving standards can be integrated into our platform's metrics.

Qualifications

Expertise in Accessibility: Deep understanding of digital accessibility standards (e.g., WCAG, ADA, Section 508) and best practices. Familiarity with automated accessibility testing tools and methodologies.

Analytical Skills: Strong analytical capabilities to assess data-driven metrics and translate findings into actionable recommendations. Experience in evaluating digital tools and software interfaces for accuracy and user experience.

Communication & Collaboration: Excellent written and verbal communication skills to clearly articulate feedback and technical details to cross-functional teams. Proven experience working in collaborative environments to drive product improvements.

Preferred Background: Bachelor's or Master's degree in Human-Computer Interaction, UX Design, Accessibility Studies, or a related field. Professional certifications or training in accessibility are a plus. Experience in a role focused on software evaluation or user experience analysis.

Equal opportunity statement

Hiring organization

ansrsource

Employment Type

Full-time

Job Location

Bangalore

Date posted

August 26, 2025

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We respect and support diverse cultures, backgrounds, talents, and perspectives. We believe embracing diversity and creating an inclusive environment will help us grow and succeed as an organization and better serve learners, who are the ultimate audience for all we create.